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| |  | | --- | |  |   **BUG** | |  | | --- | |  |   **ROOT CAUSE** | **Fix** | **LESSON** | **Screenshot Reference** |
| When attempting to upload an image via **Media → Add New**,  the upload fails, even though the Media Library previously accepted images without issue. | The wp-content/uploads directory was accidentally renamed to uploads\_OFF, so WordPress could not find or create the year/month subfolder (wp-content/uploads/2025/07) and threw the “Unable to create directory” error. | Rename uploads\_OFF back to uploads (ensuring the folder name is exactly uploads), After that, media uploads succeed again. | Always verify that the default media folder (wp-content/uploads) exists and is spelled correctly before troubleshooting upload errors. Watch out for accidental renames via FTP/File Manager or custom code that changes the UPLOADS constant. | BEFORE:    AFTER: |